Textura Talk

Textura Support
866-Textura
866-839-8872

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Editorial from Pat Allin, CEO

Here at Textura™ we are excited about the release of our second construction industry specific application, Pre-Qualification Management ("PQM"), in response to GC and subcontractor requests for a management tool to make the highly manual, paper-driven pre-qualification process that exists today more efficient.

In June and July, we met with over 35 Industry Leaders - both General Contractors and Specialty Contractors - to review our PQM offering. The feedback received in these meetings has been tremendously positive, and we've been working to incorporate some of the valuable input provided by these construction leaders.

With risk-mitigation uppermost in the minds of general contractors and subcontractors alike in today's economic climate, there appears to be almost universal agreement that our introduction of a technological alternative to the burdensome manual process of pre-qualification is timely. Like our construction payment management product, our pre-qualification solution is an Internet-based, collaborative technology that brings participants together in one user-friendly environment for the benefit of all.

General contractors have better access to more frequently updated data in an electronic format, leading to a streamlined approval process. Subcontractors can enter information once and pre-qualify with any number of general contractors, reducing the time and effort required to complete this heavily manual process. We have built the application so that confidential information is well-protected. Both subcontractors and GCs will be able to use the application to market their services and expand their relationships.

We are very excited about the release of PQM. We believe that our application represents an effective solution for the industry and we look forward to sharing this exciting new technology with you in the coming months. For more information, check out our website at www.texturacorp.com.
Until next time,
Pat Allin

New Signing Report Page

In response to user requests, we have developed a Signing Report page that enables any user with a role on a project to quickly ascertain what documents have been signed or notarized and by whom. Access to the new page is provided on the Draw Home Page under Your Draw Documents.

We hope that providing easy access to this information will allow our users to eliminate time spent opening documents to obtain it, and to spend their time more productively!

Enhanced Contractor Affidavit Process

For our customers who use contractor affidavits to record sub-tier and/or material supplier contract and payment information, some enhancements to this feature will be implemented over the coming months. Many of the improvements are behind the scenes and may escape your notice, but rest assured we are always looking for new ways to provide "an exceptional customer experience," here at Textura™ .

A PDF document illustrating system changes is frequently available for review or download in What's New in Textura™ , accessed from the TexturaInfo box on the Home Page of the application.

Pre-qualification Management (PQM)

How does it work?

General contractors can initiate the process by sending an (email) invitation to the subcontractors they currently work with or would like to receive pre-qualification materials from. As the user base expands, a GC beginning a job in a new region will be able to search for subcontractors and invite them to submit a PQM packet!

Upon receiving their invitation, subcontractors set up their Login information and begin their ONE TIME entry of all pertinent data to be stored in the PQM database for use in submitting pre-qualification applications to general contractors. Document files, such as insurance and bond certificates or financials, may also be uploaded at this time to be included as attachments with the requested information.

After completing the entry process, subcontractors are ready to submit their materials to the general contractor. Selection of an on-system organization automatically submits the information and attachments requested by the GC. Subcontractors may also print out standard forms for submission to off-system general contractors.

General contractors receive materials requested from subcontractors in real time, moments after they are submitted. Staff can begin evaluation of the data immediately, approve or reject individual components of an

application, and enter rating information for use by Project Managers and Estimators. Custom bid lists may be developed via the searchable database in PQM.

As time-sensitive materials approach expiration, both subcontractors and general contractors are notified by email via the system, saving everyone from spending time monitoring and/or requesting updated documents and information.

Also, unlike other software products, Textura™ does not compel users to invest in frequent upgrades to continue using our technology effectively. The nominal fees are based on anticipated and actual usage of the product. And, as always, our world-class customer support is provided to users at no additional charge.

Introducing our Canadian Solution

As Textura™ expands its operations globally, we are pleased to announce the addition of customers that conduct business in Canada.

Because Canadian practices differ somewhat from our process here in the US, we are working closely with our new customers there to ensure that no detail is overlooked, so that the workflow for Canadian projects proceeds seamlessly.

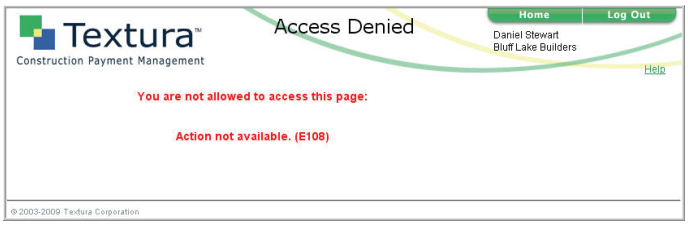
Thus, Textura's Construction Payment Management, or "CPM," software will henceforth offer the option of including GST (Goods and Services) and PST (Provincial Sales) on pay application documents. GCs can select Statutory Declarations in place of lien waivers for signature during the pay application process. Payment via EFT, a payment system widely used in Canada for electronic funds transfer - like ACH here in the US - is also being accommodated to enable Canadian customers to reap the full benefit of our CPM product.

A warm welcome to the newest addition to the Textura™ user family, our northern neighbor, Canada.

Ask Val

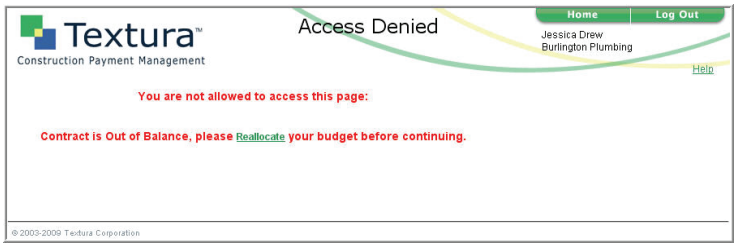
Dear Val,
When I try to access Textura™ from the email link, I get an "Access Denied" page and a message in red. Why am I locked out of the application? Where is the Login screen?
Yours truly,
X. S. Denied, Subcontractor

Dear X. S.,
Users may receive an Access Denied message when attempting to use an expired link in a system-generated email to access the Login screen, or when trying to carry out an action that has already been performed.



If you receive a message like the one above, click the Home button in the upper right corner to return to your Home Page and, if you were attempting to perform an action, check under My Actions on the Home Page to view a list of your current unexecuted actions.

If the Home button does not appear in the upper right corner, you can always access the Login screen from the Textura™ website at www.texturacorp.com.
You may also receive the message when clicking an Enter Invoice link, due to unallocated change orders. If your message looks like this, click the Enter link to allocate the change order(s) on the Edit SoV page.



As always, you may call our Customer Support Team whenever you need additional assistance using the Textura™ system. Representatives are available from 7 AM until 8 PM CT, Monday through Friday.
Thank you for using Textura™ !

Val, your friendly Customer Support Representative
866-TEXTURA (866-839-8872)

Questions about Using Textura™

We have recently updated our Subcontractor Frequently Asked Questions, or FAQ! This is a great resource for quick answers to questions most commonly asked by Subcontractors using our application. Even if you don't have any questions at the moment, why not visit the page right now using the convenient link provided below and bookmark or add to your favorites for future reference?

The FAQs are available anytime under TexturaInfo in the right margin of your Home Page. Just click on Frequently Asked Questions, then click Subcontractor. Updates to the General Contractor FAQ are coming soon!

Remember that many topics that may be of interest to you are covered in detail in the Online User Manual. To view the manual, select Textura Help from the TexturaInfo menu in the right margin of your Home Page.

Update User Information Often!

It is important that user and organization information in Textura™ is entered accurately and kept updated. The Textura™ application uses this information to populate Invoices, Lien Waivers, Sworn Statements, etc. To update your user information, simply click on the "Edit User" link from the Textura™ "Home Page" and make any necessary changes.

To update user information for other members of the organization, a Local Administrator can click "Browse Users" and select the Edit link for that user. Changes to the organization profile, such as Address, Company Name, and Banking Information, can be made only by a Local Administrator within your company. Click the "Edit Organization" link from the Textura Home Page to make the necessary updates.

Users no longer active in Textura™ or that have left your organization can be removed (deactivated) by sending an email to customerservice@texturacorp.com. The email must come from a Local Administrator for your organization in Textura™ and should include the First Name, Last Name, and Username of the person to be deactivated. Deactivated users are not displayed in Textura™ .

View active users within your organization and obtain the profile information that is required for the email by selecting Browse Users from the menu in the left margin of the Home Page.

Customer Testimonials

Linda, of Robert Simas Floor Company, is sold on Textura's Customer Support.

"You have the best tech support ever," is what Linda told our representative during a call in July.

She added that she has called several times and has never been disappointed with the support she has received. Other companies do not come close to comparing to us, according to Linda.

Thanks, Linda - we appreciate your support, too!

Textura Terms

contractor affidavit: is a process or document used for tracking sub-tier and material supplier contract amounts and payments for the purpose of obtaining lien waivers when payment is made to first-tier subcontractors, thereby reducing lien risk on a project. Sometimes referred to as a "schedule of third party obligations."

CPM: Construction Payment Management, Textura's flagship product - now in its fourth year - was developed as a solution for fully automating the construction payment process.

pre-qualification: is the largely manual process by which subcontractors are screened and evaluated for inclusion in bid requests for a construction project.

PQM: Pre-Qualification Management is the second industry-specific application to be developed by Textura Corporation, dedicated to the automation of the construction pre-qualification process.

Send us your ideas for the next Textura Talk!
If you would like to see a particular topic discussed or you have ideas for a future issue of Textura Talk, please send your comments to: TexturaTalk@texturacorp.com.

Webinar Training Classes
Sign up for Textura™ webinar training classes at any time by clicking the link under Textura Info on your Home Page, or navigate to the calendars by clicking the link below:

http://www.texturacorp.com/training/Textura_Training_Information.htm

Textura™
Construction Payment Management